

What may delay your discharge from hospital:

- Waiting for your discharge medication or your lift home
- Waiting for discharge paper work and medical certificates to be completed
- Waiting to be seen by your doctor
- Delays in Patient Transport Services

Transport home from hospital:

- Most patients leaving the hospital go home with family. Patient transport services will be arranged to take some patient's home.
- Suitable patients can go home in a taxi, and or catch public transport from Crown Street.

Where to be picked up from on discharge from the hospital:

- You can be picked up from the Transit Lounge or hospital's main entrance on Loftus Street.
- Parking at the Loftus Street entrance is for 10 minutes. Please call your lift after receiving your medications.
- Staff can take you to the Loftus Street entrance in a wheel chair if needed.

Contact Details

Transit Lounge

Ambulatory Care Centre
Level 1, Block A
Wollongong Hospital
Crown Street
Wollongong NSW 2500
Access via Hospital Street

Hours of Operation are:
8am - 8.30pm

Office Phone: (02) 4255 1214
(02) 4255 1215

Fax number: (02) 4255 1218

Wollongong Hospital Transit Lounge

PATIENT INFORMATION



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Health
Illawarra Shoalhaven
Local Health District

Ambulatory Care Centre (ACC)

Welcome to Transit Lounge

The Transit lounge is located at Level 1 in Block A. Patients can be sent here to wait for:

- Medications
- Transport to nursing homes
- Transfers to other hospitals
- A lift from family or friends

Before being discharged from the wards:

Your doctors will clear you for discharge and the nurse caring for you will book you into the Transit Lounge.

Discharge paper work will be completed and you will be provided with a nursing discharge summary.

Your doctors will check your medications and staff will organise them for you.

Ward staff will arrange appointments that you need after discharge.

Community referrals:

If you need any community referrals the ward staff will arrange this for you.

Discharge medications:

- Discharge medications can be collected from our hospital pharmacy on Level 4 by you, a relative or nursing staff.
- There may be an extended waiting time for medications as our pharmacy is very busy.
- You can ask your doctor for an external script, but you will have to pay for these at an external pharmacy.
- If you are going home with a Webster pack this will be arranged through your local pharmacy. This needs to be picked up on the day of discharge.

Discharge equipment:

Ward staff will organise any equipment you need for home. This may include shower chairs, crutches or home oxygen.

They will advise you of where to collect your discharge equipment from

Transfer to Transit Lounge:

- A ward's person will be arranged to transfer you to the Transit Lounge. Please ensure you have all of your personal belongings.
- Your medical notes and your regular medications will also be sent with you.

During your stay in Transit Lounge:

You will be:

- Cared for in a safe, friendly environment by nursing staff.
- Given your regular charted medications.
- Offered refreshments. Please tell us if you are on any special diets or if you are Diabetic.

We will contact hospital doctors on your behalf if needed.

You can have visitors in the Transit Lounge. Due to limited space we would appreciate if you limit your visitors to 2 people at a time.

Thank you.