

Are you worried

about a recent **change** in your **condition**
or that of your loved one?

If yes... REACH out.

WHAT IS REACH ABOUT?

R

You may recognise a worrying change in your condition or in the person you care for.

E

1 Engage (talk) with the nurse or doctor.
Tell them your concerns.

A

2 Ask the nurse in charge for a "Clinical Review".
This should occur within 30 minutes.

C

3 If you are still worried call REACH.
You can use your bedside phone or ask for a ward phone.

H

Call **REACH** on
Help is on its way.

From a mobile phone: 4295 2500
From a ward phone: (0) 4295 2500
Say "Can I have a REACH call", the name of the ward and bed number

Speak to your nurse or doctor first.
They may be able to help with your concerns.



Health
Illawarra Shoalhaven
Local Health District

R.E.A.C.H out to us
Because together we make a great team.



**CLINICAL
EXCELLENCE
COMMISSION**