






Illawarra Shoalhaven
Local Health District

Virtually enhanced Community Care (VeCC)

What VeCC can do for you

-  Review your symptoms, health and wellbeing
-  Support you to manage your health issues and work towards your health goals
-  Help you to talk with your doctor and other providers involved in your care
-  Improve communication between your health care providers so they work better for you
-  Help you to stay out of hospital.

Contact us



8am – 8pm
7 days per week



Contact VeCC
1300 792 755

This is not an emergency service.
In an emergency dial 000.

For medical advice outside of VeCC
hours contact healthdirect:
1800 022 222.

Getting you the support you
need to stay out of hospital





What we do

VeCC can help you to you manage your health condition, connect you with other health professionals, and reduce your need to attend hospital.

VeCC will support you to:

- Learn more about your health problem
- Better manage your health.
- Talk with your doctor and other services
- Understand how to take your medications and why you take them
- Put you in touch with other services to help you manage your health needs.

What to expect

We will contact you to do an assessment in your home or over the phone. You may be offered one or more of the following depending on your needs:



Virtual health monitoring at home

(we will provide you with equipment and instructions)



Video calls



Telephone calls



Home visits



Meetings with your doctor and other health providers

Who we are

Virtually enhanced Community Care (VeCC) is a free service for people who may need to go to hospital because of their health condition.

VeCC includes a team of nurses, doctors and allied health professionals. We will help organise care from other services you may need, such as your local doctor and social support.

The VeCC team will guide you through the health care system so you receive the right care.

