





# Benefits of the Virtual Hospital Ward

-  Earlier discharge from hospital
-  Health care from the comfort of your home
-  Rapid review of your symptoms, health and wellbeing.



## Contact us

The Illawarra Shoalhaven Local Health District's Virtual Hospital Ward is a service of Virtually enhanced Community Care (VeCC).

 **8am – 8pm**  
7 days per week

 Contact VeCC  
**1300 792 755**

This is not an emergency service.  
In an emergency dial 000.

For medical advice outside of VeCC  
hours contact healthdirect:  
1800 022 222.

Illawarra Shoalhaven  
Local Health District

# Virtual Hospital Ward

Let's get you home sooner.





## Patient information

The Virtual Hospital Ward allows nurses and doctors to monitor you and do video calls in the comfort of your own home.



You will receive monitoring equipment prior to discharge, or a kit will be delivered to your home.



Instructions will be provided on using the equipment.



If you have a health emergency such as difficulty breathing or dizziness, please call 000 immediately.



If you have any concerns outside of the Virtual Hospital Ward hours of 8am - 8pm, you can call healthdirect on 1800 022 222.



If you have been diagnosed with COVID, please let the ambulance know when you call.

